Introduction to the Community Portal

Modified on: Fri, 24 Mar, 2023 at 11:25 AM

When you login to the Community Portal you will see the Home page and your account Dashboard where you will find important information about your account.

NOTE- Portal features are customizable by your Association and as such, the options below may vary.

- **Account Number-** This is the Account number assigned to your account by the management company.

- **Property Address-** This is the address of the property within the Association. If you have multiple units, this will identify which account you are viewing.

- **Status-** This is the Delinquency status of your account. In the example below, the account is Delinquent.

- **Late Payment Date-** This is the received date of your most recent payment.

- **Last Payment Amount-** This is the amount of your most recent payment.

- **Current Balance Due-** This is the current balance due.

  NOTE- This balance may not reflect upcoming assessments that are not yet due. For example if you login on December 31st, the January 1, assessments may not be included in the balance due. You will need to refer to your recent statement or coupon for the new assessments.

- **View Account Detail-** Click this button to view details of your account history. See below for more information about this page.

- **Pay Now1-** Click this button to be redirected to your Association's payment website.
  NOTE- Payment options may vary by Association.

- **Pay Now2-** Click this button to be redirected to your Association's payment website, if applicable.

ACCOUNT INFO

#	ACCOUNT NUMBER		PROPERTY ADDRESS		STATUS
#	**2110981**	◉	**849 18th Street NW**	◐	**Deliq**

	LAST PAYMENT DATE		LAST PAYMENT AMOUNT		CURRENT BALANCE DUE
📅	**03/10/2023**	💵	**$500.00**	$	**$400.00**

VIEW ACCOUNT DETAIL   **PAY NOW**   **PAY NOW!**

View Account Detail

This page provides detailed information about your account, including your Transaction history and other interactions.

- **Vio-** This tab provides information about all past and present Violations related to your property.

Id ▲	Vio Type	Inspection Date	Open/Close	Pic	Docs	Status	Discussion	Date
1828723	**Violation:** Fence - Please remove all fencing from the backyard area and flower pots.	08/24/2018	Closed		08/30/2018 First Violation Lett	First Violation	Discuss	08/30/2018
2258500	**Violation:** Annual Inspection - 2019 remove the greenery on the side of the downspout	07/08/2019	Closed		07/08/2019 First Violation Lett	First Violation Letter	Discuss	07/08/2019
2776066	**Violation:** Annual Inspection - 2021 Paint rake board on the side of 8625.	04/30/2021	Closed		04/30/2021 First Violation Lett	First Violation Letter	Discuss	04/30/2021

Violations — Home — Acct: $23.72 — ARC 0 — Requests 0 — WO 0 — Search...

- **ARC-** This tab provides information about all past and present **Architectural** requests related to your property. **CLICK HERE** (https://eunifyportal.freshdesk.com/a/solutions/articles/151000048691) for more information.

- **Requests-** This tab provides information about all past and present **Resident Requests** related to your property. **CLICK HERE** (https://eunifyportal.freshdesk.com/a/solutions/articles/151000051669) for more information.

- **WO-** This tab provides information about all past and present **Work Orders** related to your property. **NOTE-** A **Work Order** is a request for services and may not be available in your community.

View Account

Unit Address:

Mailing Address:

Account:

Last Payment Date:	02/03/2023
Last Payment Amount:	$237.18
Current Balance:	$23.72

Pay Online

Vio 0 — ARC 0 — Requests 0 — WO 0

Ledgers   🖨 🖨 Print Ledger

Tran Date	Tran Type	Description	Tran Amount	Balance	Reference	Comments
02/03/2023	Payment	lockbox 233606289	($237.18)	$23.72	50324730	
01/31/2023	Late Fees	Late Fee	$23.72	$260.90		
01/01/2023	Assessment	Quarterly Assessment- Townhome	$237.18	$237.18		
12/19/2022	Payment	lockbox 834212560	($230.36)	$0.00	8601155	

What's New Section

This section provides information and links to important documents.

WHAT'S NEW

Show items added in the last   [84]   **GO**

Documents

- 2023 Budget • COI - expires 12/11/2023

Events

03/21/2023 7:00 PM Board Meeting

Announcements Section

This section is used to provide important information for Residents, such as meeting dates, activity dates, opening/closing of pools, reminders of upcoming assessments etc.…

ANNOUNCEMENTS

2023 Dates

- **March 21st @ 7pm** (Meeting Date)
- **May 23rd @7pm** (Meeting Date)
- **June 10th 8am to 12pm** -Yard Sale
- **September 19th @7pm** (Meeting Date)
- **November 14th @7pm** (Annual Meeting)

Documents Section

This section provides links to all important documents for your Association, including Governing Documents, Insurance Policies, Budgets, Financials etc…

Links Section

This section provides links to other important sites that provide services or information for your Association.

Calendar Section

This section provides information about important upcoming events in a calendar format.